

SECTION F
DELIVERIES OR PERFORMANCE

F.1 52.242-15 STOP-WORK ORDER (AUG 1989)

(Reference 42.1305)

F.2 Section F

The contractor shall provide to the Contracting Officer reports required to monitor this contract. Reports will begin the first reporting period after the start of Option Period 1 unless otherwise noted.

F.2.1. Pharmacy Change Report (Ref section C.5.) - A monthly report identifying the name and location of all pharmacies that were added to the network or dropped from the network. The report shall be submitted by the 10th calendar day of each month.

F.2.2. Pharmacy Help Desk (Ref section C.5.) - Standard reports routinely provided to its commercial clients. The report shall be submitted by the 10th calendar day of each month.

F.2.3. Network Access Report (Ref Section C.7.) - The Government shall provide a monthly zip code file listing all eligible beneficiaries. The contractor shall submit a monthly report generated on the 15th calendar day of the month. It shall be submitted to the Government by the 20th calendar day of each month. The report shall use GeoAccess. The report shall include:

F.2.3.1. The total number of beneficiaries in urban areas and the number that live within 2 miles of a TRRx network pharmacy.

F.2.3.2. The total number of beneficiaries in suburban areas and the number that live within 5 miles of a TRRx network pharmacy.

F.2.3.3. The total number of beneficiaries in rural areas and the number that live within 15 miles of a TRRx network pharmacy.

F.2.4. Claims Processing (Ref section C.8.)

F.2.4.1. Standard system availability report, including the average transaction processing time. The report shall be submitted by the 10th calendar day of each month.

F.2.4.2. Standard aging report for paper claims. The report shall be submitted by the 10th calendar day of each month.

F.2.4.3. An annual report of Recoupment Actions summarizing at a minimum, by Government identified actions and by contractor identified actions, the reasons for actions opened, age of open actions, amount of recoupment sought, actions closed, reason for closure, and amount of actual recoupment for actions closed. The report shall be submitted within 30 days of the end of each option period.

F.2.5. Denied Claims (Ref section C.8.) - Standard denied claims reports. The report shall be submitted by the 10th calendar day of each month.

F.2.6. Prior Authorization (Ref section C.13.) - Standard reports, providing at a minimum, all Prior Authorization actions showing approvals and denials, identifying initial denials and denials on appeals. Specific reasons for denials shall be provided. The report shall be submitted by the 10th calendar day of each month.

F.2.7. Medical Necessity (Ref section C.13.) - Standard reports, providing at a minimum, all Medical Necessity Determination actions showing approvals and denials, identifying initial denials and denials on appeals. Specific reasons for denials shall be provided. The report shall be submitted by the 10th calendar day of each month.

F.2.8. Marketing Materials (Ref section C.20.2.) - All marketing materials developed for the initial mailing to beneficiaries shall be delivered to the Contracting Officer for review 60 calendar days prior to printing. The Government will provide approval/disapproval notices within 30 calendar days of

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receipt. The initial mailing shall be distributed to beneficiaries 30 to 40 calendar days prior to the start of pharmacy services.

F.2.9. Marketing Update (Ref section C.15.1.) - Monthly updates of pharmacy network changes, educational materials, or other items of interest to the beneficiaries. The update is to be submitted to TMA/C&CS. The first monthly update shall be delivered the 30th calendar day following the initial mailing of marketing information to beneficiaries.

F.2.10. MOU with TMA C&CS (Ref section C.15.2.) - One time report to Contracting Officer, not later than 60 calendar days after award, providing a summary and an executed copy of the contractors MOU with TMA C&CS.

F.2.11. Beneficiary Services (Ref section C.19.) - Standard customer service reports to include written, electronic and telephonic contacts. The report shall be submitted by the 10th calendar day of each month.

F.2.12. Phase-in (Ref section C.20.) - Weekly status report of phase-in activities. The report shall address those items identified as being key to the success of the transition as identified in the phase-in plan. The first report shall be submitted the 20th calendar day after award and reporting shall continue through the 180th calendar day following the start of Option Period 1.

F.2.13. Phase-out (Ref section C.21.) - Weekly status reports of phase-out activities beginning the 30th calendar day following the award of the successor contract until notified by the Contracting Officer to discontinue the report.

F.2.14. Benefit Payment Release Report (Ref Section G.1.1.5.1.) - Daily electronic report submitted to TMA Contract Resource Management Directorate (TMA/CRM) of the payments issued, beginning the first day payments are made to network pharmacies.

F.2.15. Payment Clearing Report (Ref Section G.1.1.5.3.) - No less than monthly electronic report submitted to TMA/CRM listing all payments clearing the bank account. The listing shall include the check number and the dollar amount. The report shall be submitted by the 10th calendar day of each month for the previous month.

F.2.16. Pharmacy Voucher/Bank Reconciliation Report (Ref Section G.1.3.1) - Monthly electronic report submitted to TMA/CRM of the previous month's TED transactions. The report shall be submitted by the 10th calendar day of each month.

F.2.17. Accounts Receivable Report (Ref Section G.1.4.1) - Monthly electronic report submitted to TMA/CRM of the previous month's end of month status of recoupments. The report shall be submitted by the third work day of each month.

F.3. Period of Performance

Contract Phase-in: 6 months beginning date of Award

Option Period 1: 12 months beginning 6 months after Award

If exercised, Options 2, 3, 4 and 5 will be:

Option Period 2: 12 months beginning 18 months after Award

Option Period 3: 12 months beginning 30 months after Award

Option Period 4: 12 months beginning 42 months after Award

Option Period 5: 12 months beginning 54 months after Award

F. 4. Place(s) of Performance

(To Be Determined at time of Award, see Section K.7.).